

2023 3rd Quarter (July, August, September) Performance Report Highlights

Business Plan Goals:

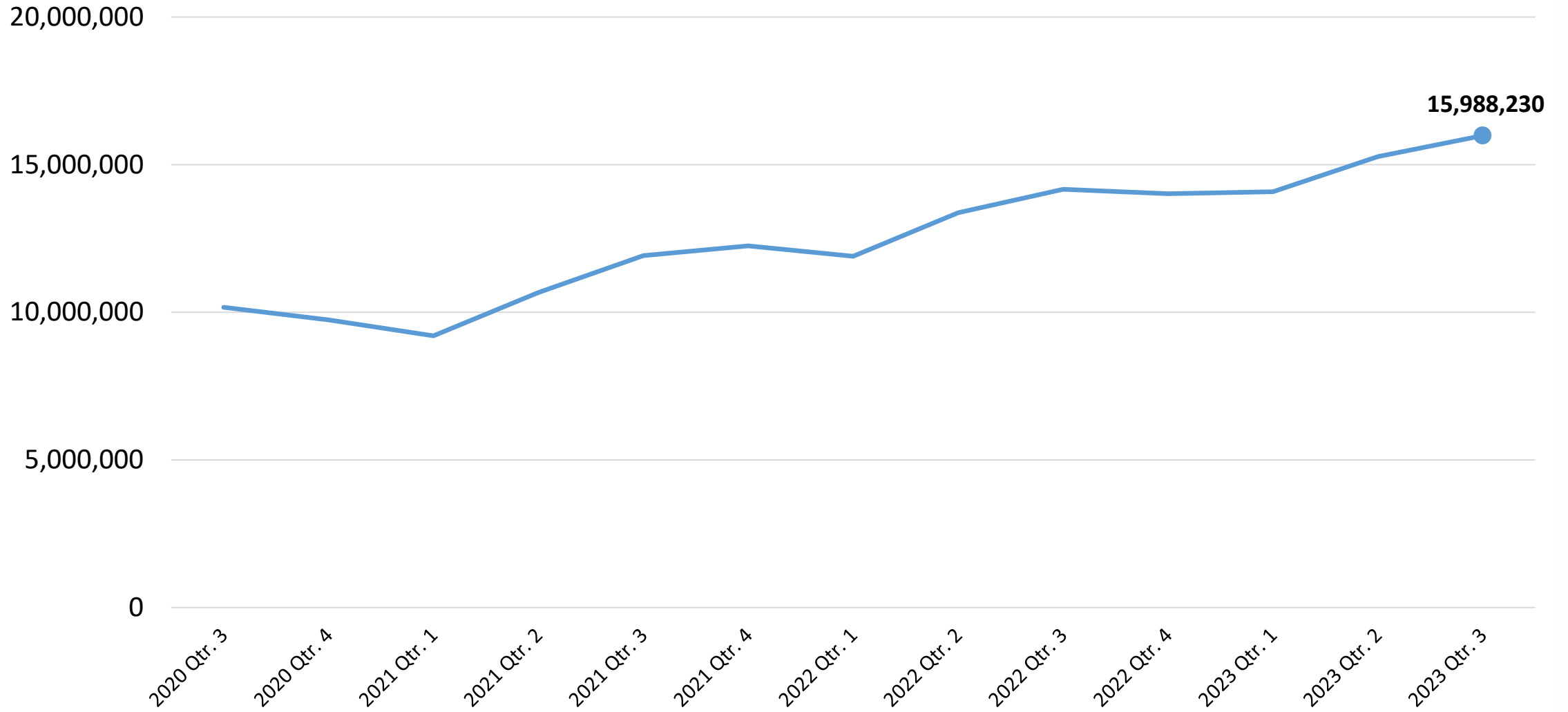
- ***Satisfied Riders***
- ***Deliver Safe, Efficient, and Equitable Service***
- ***Ensure a Culture of Safety***

Key Points:

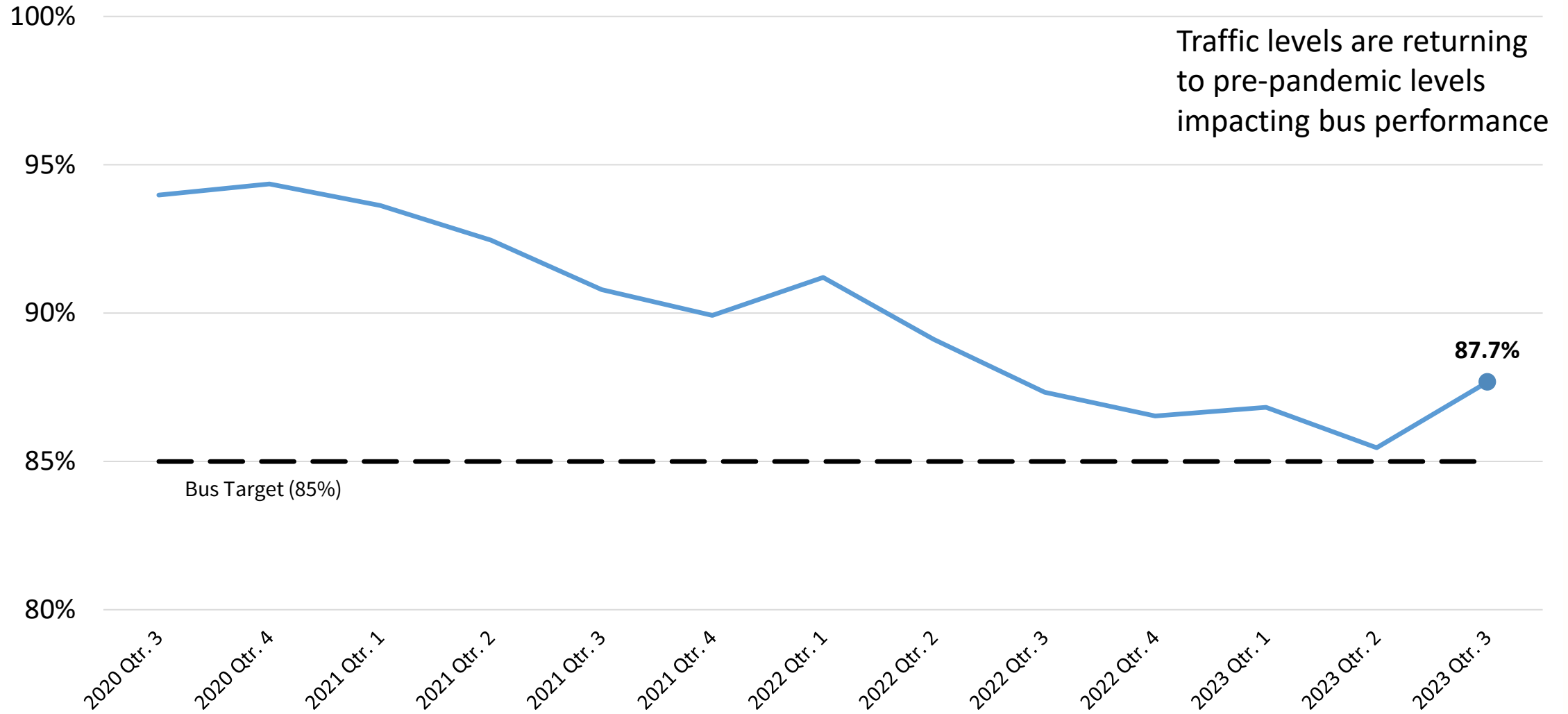
- ***Peak months and quarters related to key open positions (operators and mechanics)***
- ***Filling jobs at rapid pace and improving***

TriMet Board Meeting, October 25, 2023

Total System Ridership



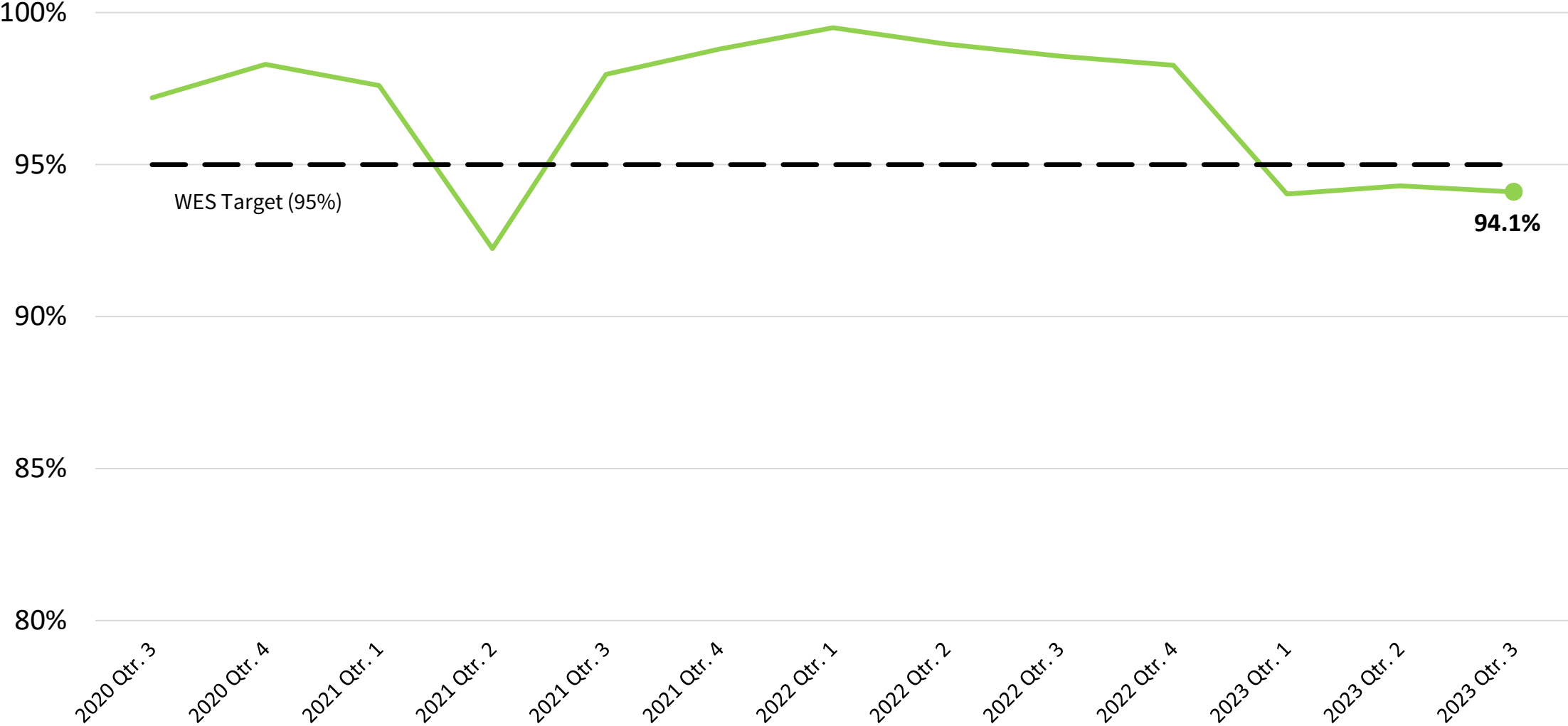
Bus On Time Performance



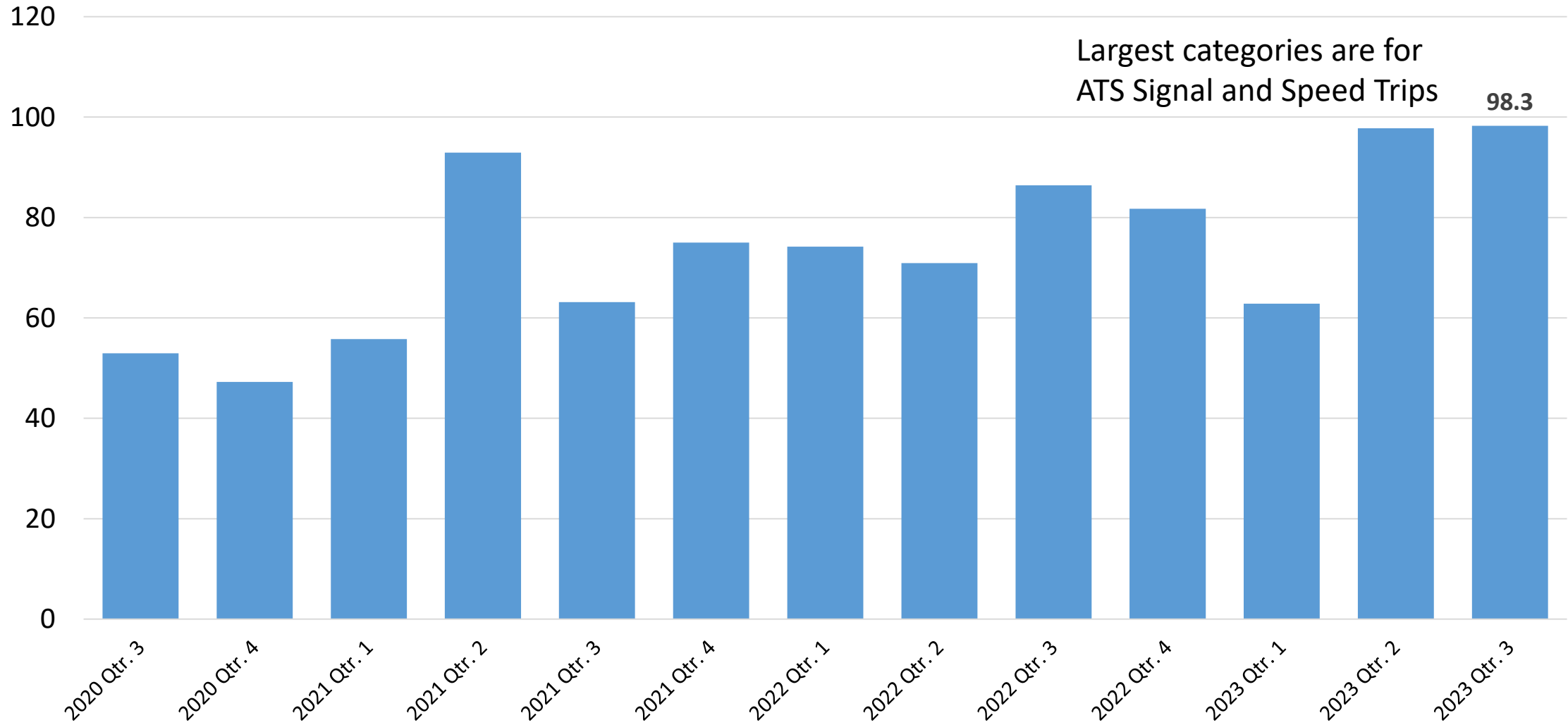
MAX On Time Performance



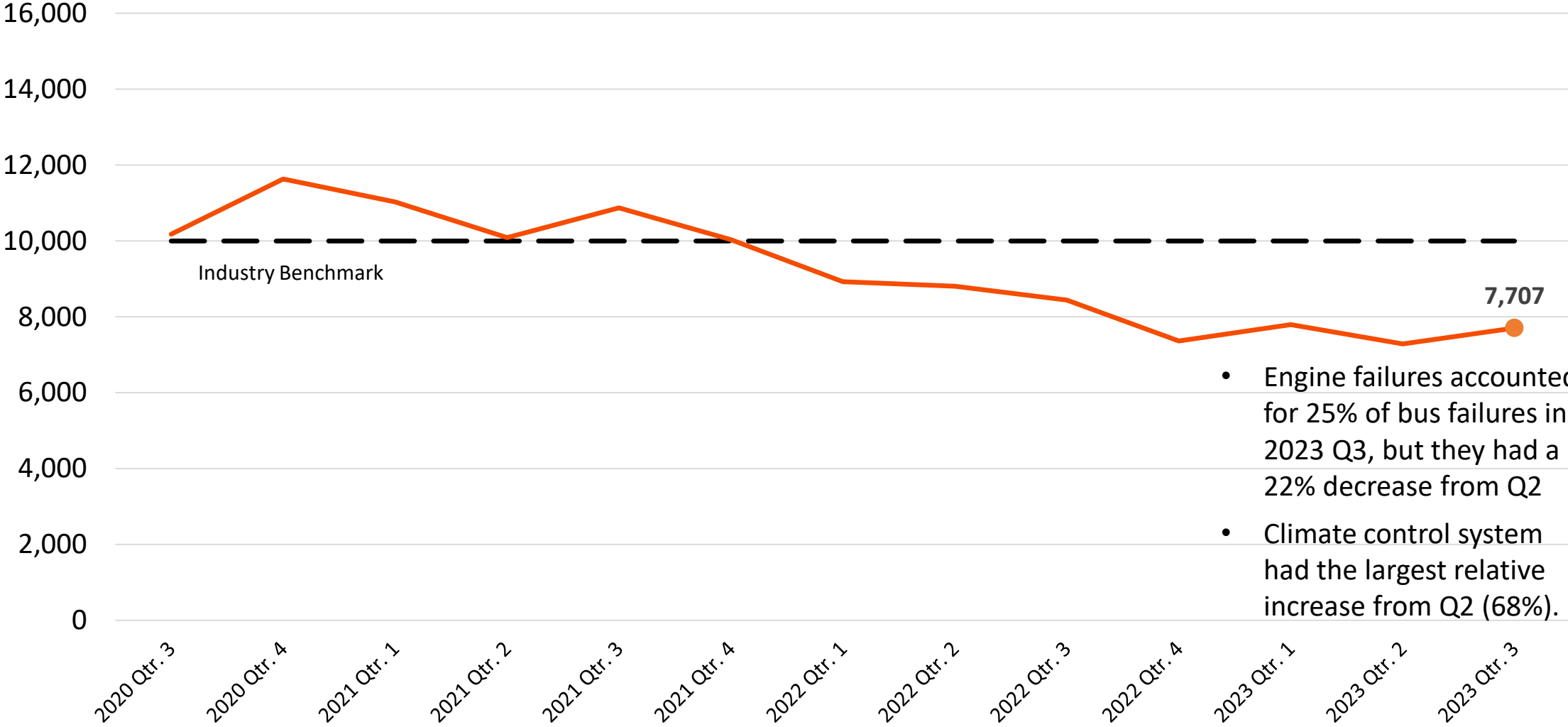
WES On Time Performance



Rail Rule Violations per 1,000,000 Miles

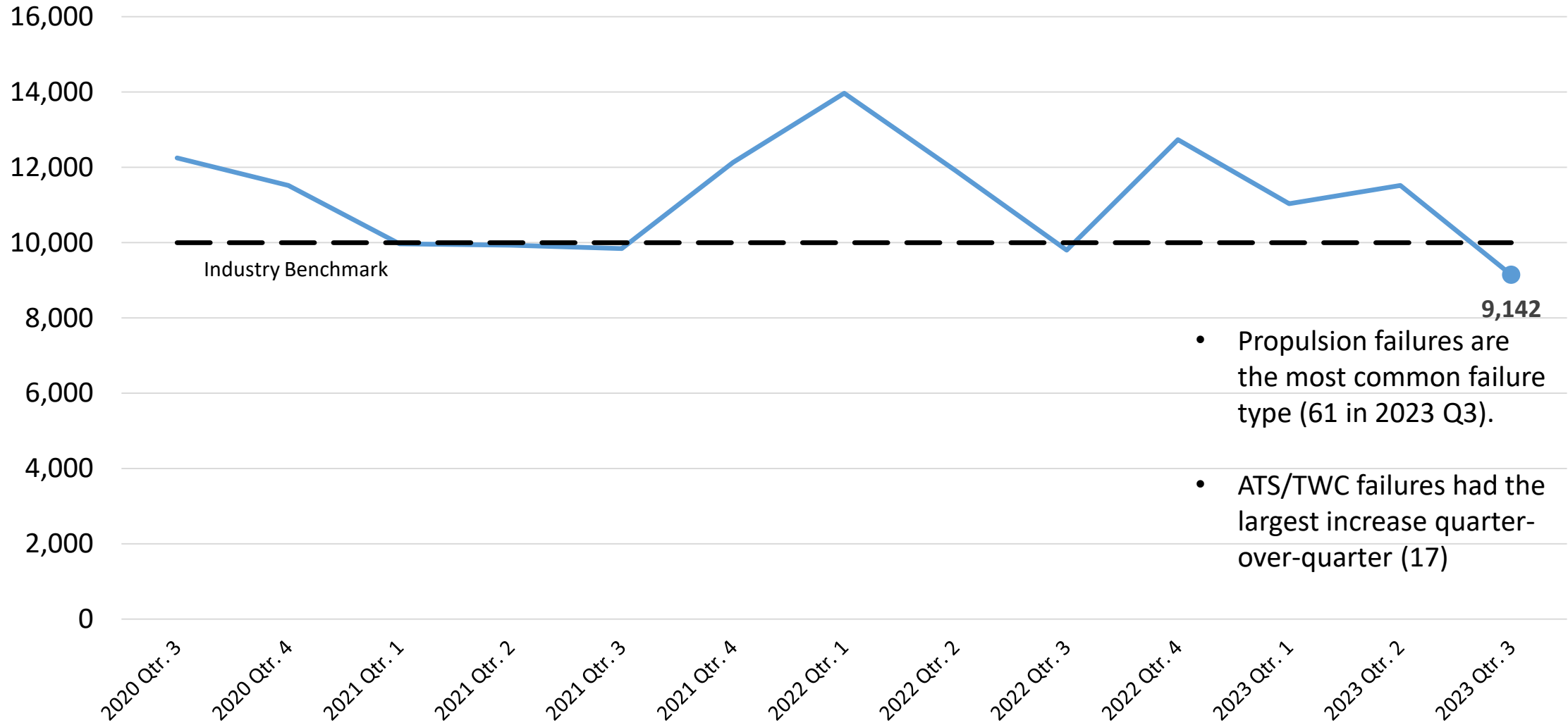


Fixed Route Bus MDBF - Lost Service



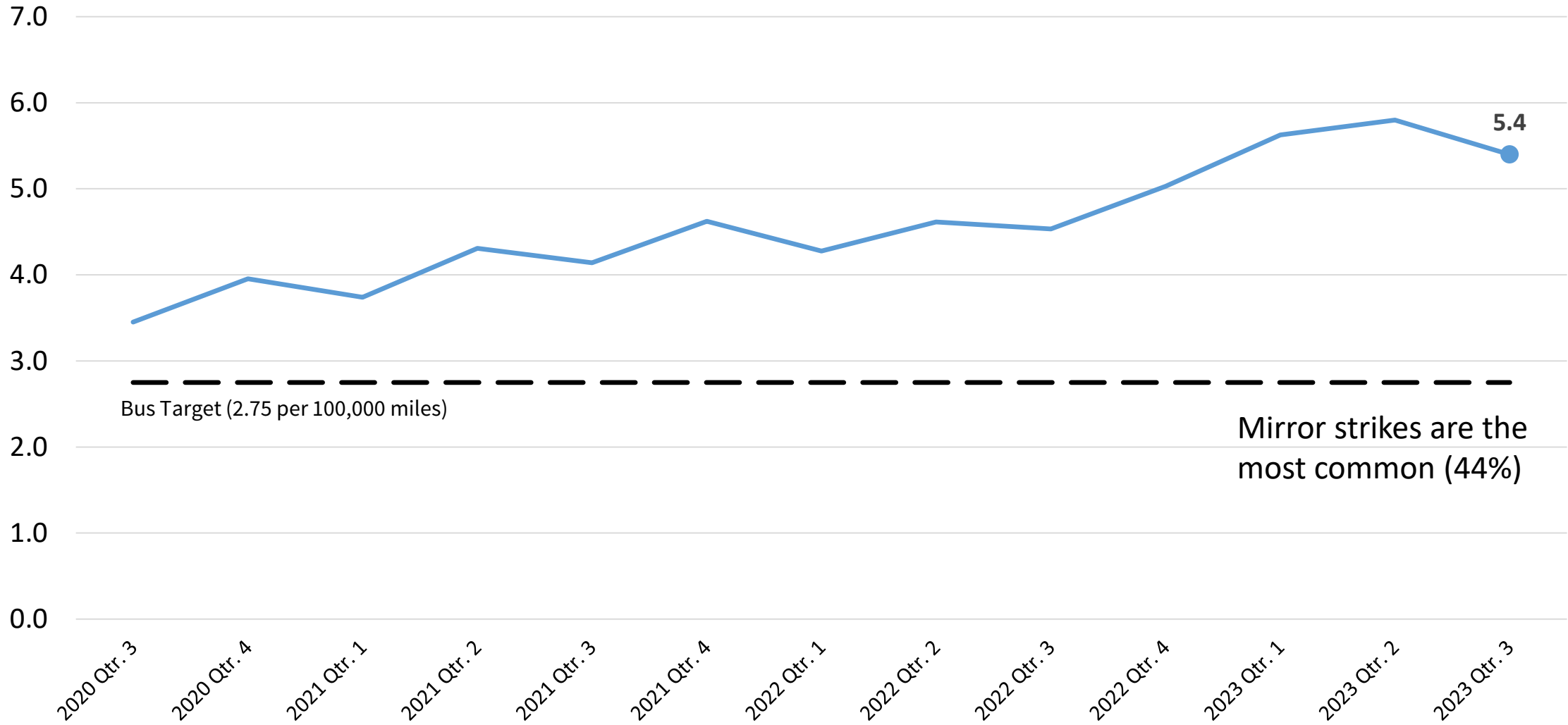
- Engine failures accounted for 25% of bus failures in 2023 Q3, but they had a 22% decrease from Q2
- Climate control system had the largest relative increase from Q2 (68%).

MAX Light Rail MDBF – Lost Service

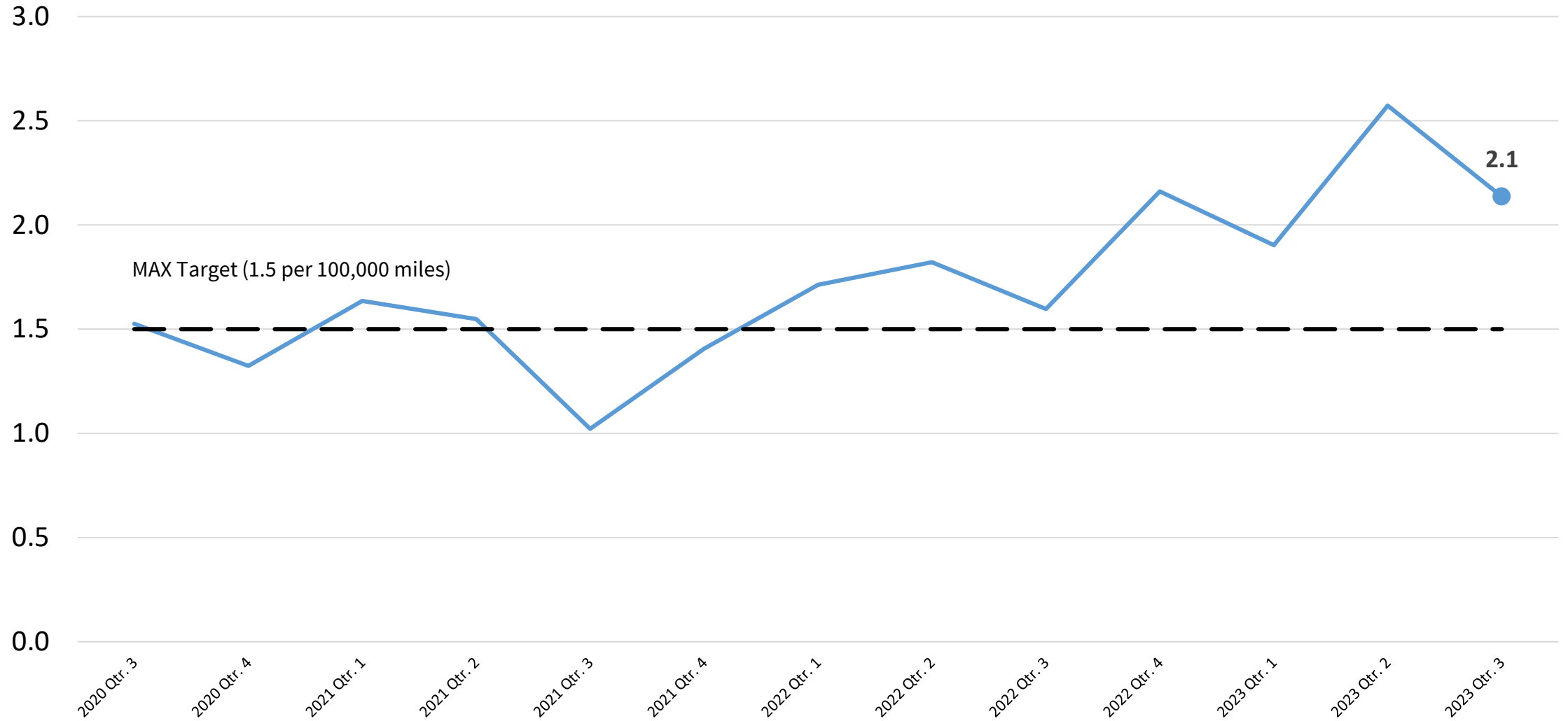


- Propulsion failures are the most common failure type (61 in 2023 Q3).
- ATS/TWC failures had the largest increase quarter-over-quarter (17)

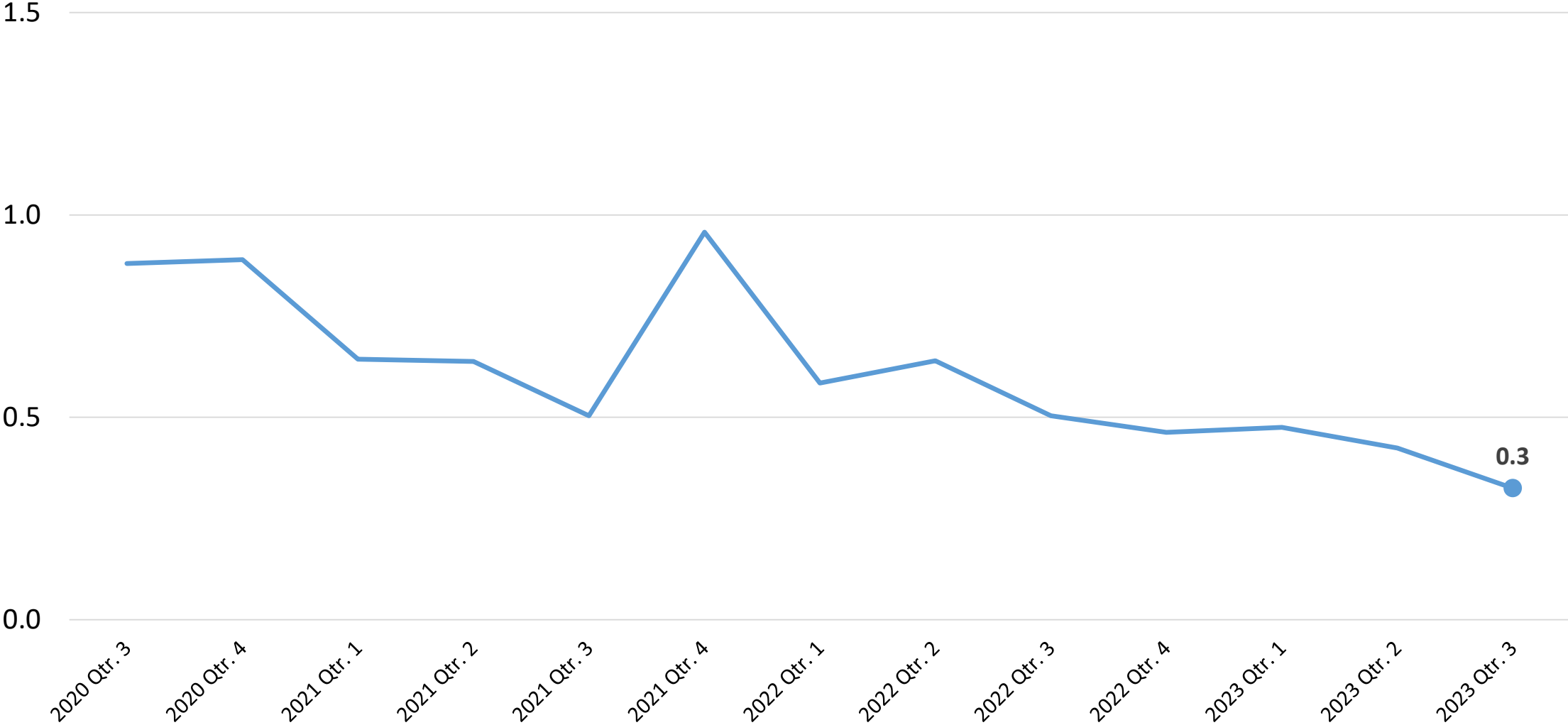
Fixed Route Bus Collisions per 100,000 Miles



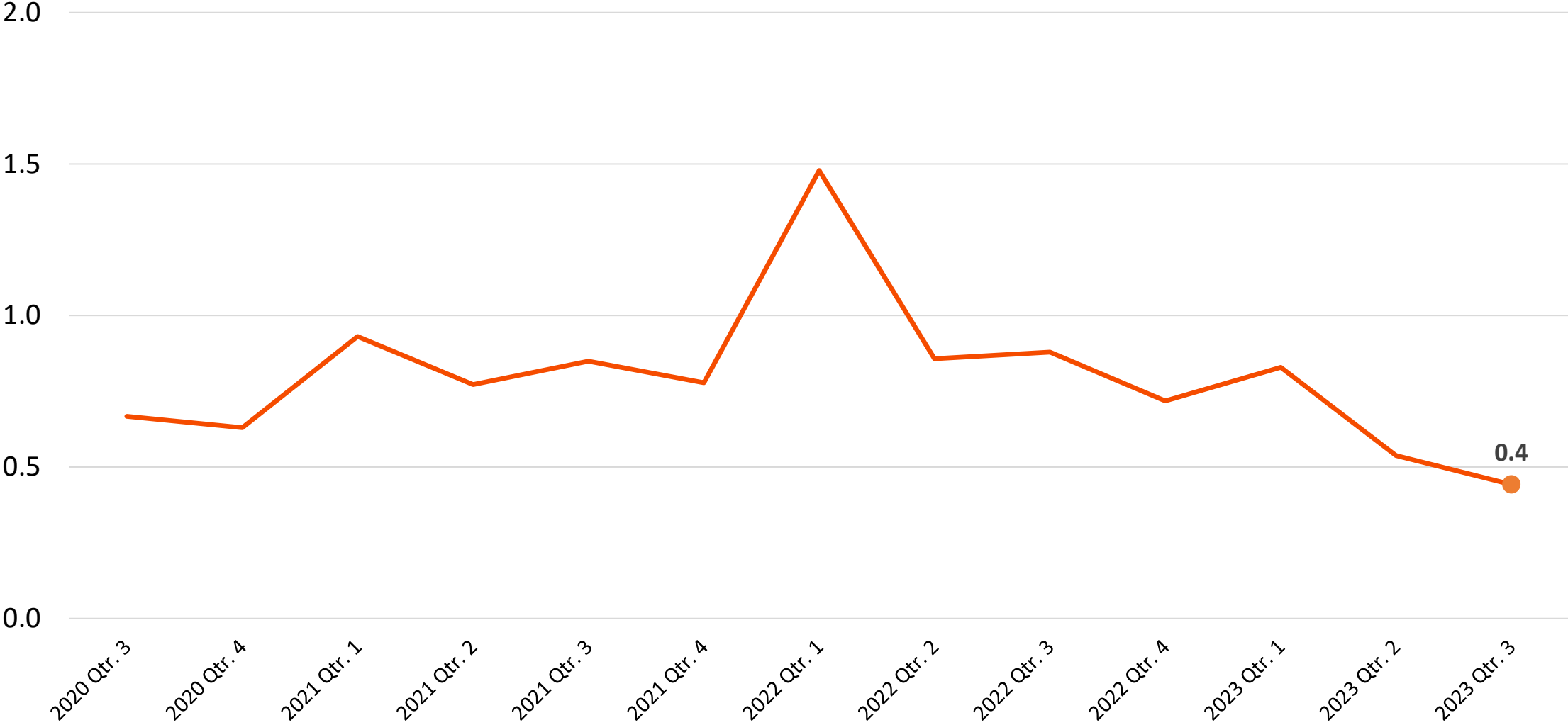
MAX Light Rail Preventable Collisions per 100,000 Miles



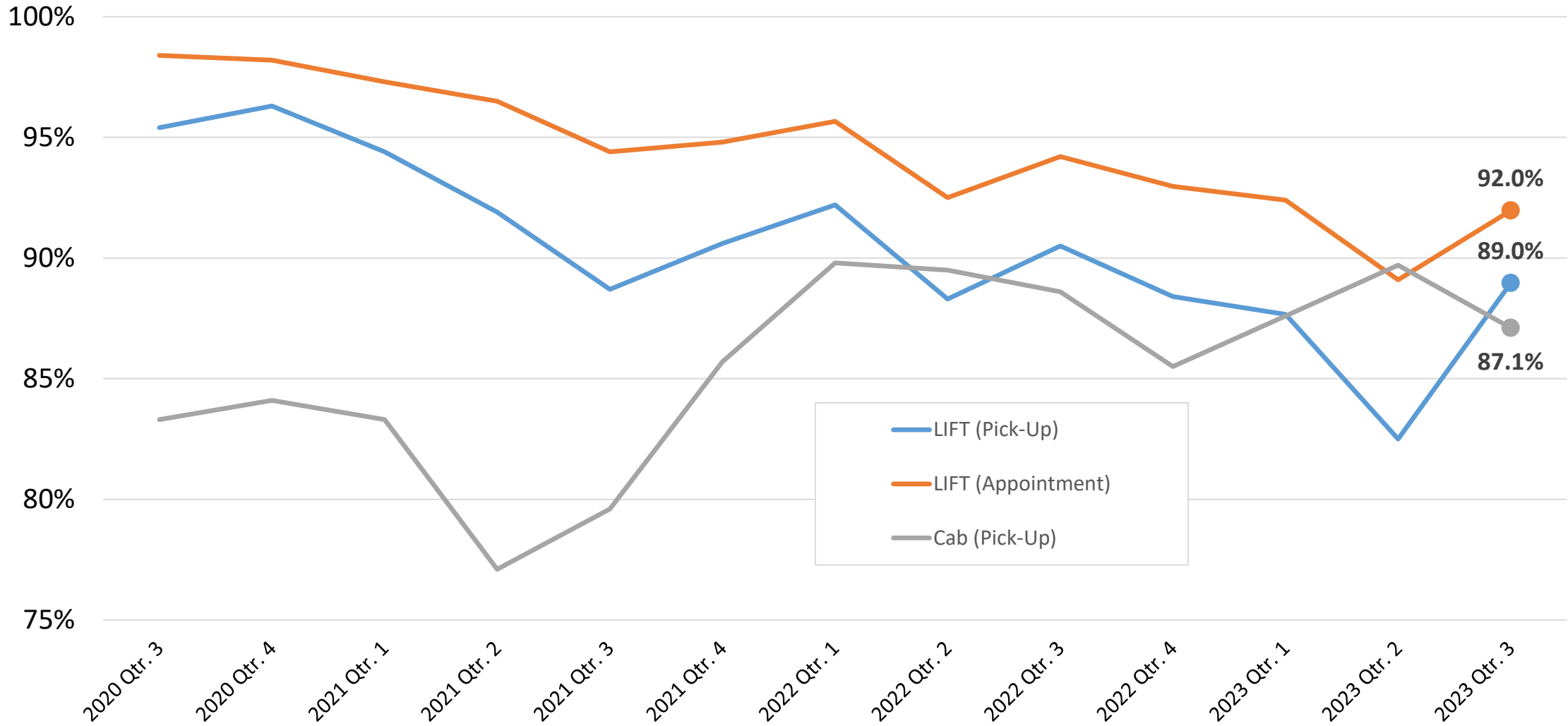
Fixed Route Bus: Employee Safety Incidents per 100,000 Boardings



MAX Light Rail: Employee Safety Incidents per 100,000 Boardings



LIFT – On-Time Performance



LIFT – Miles between Road Calls

